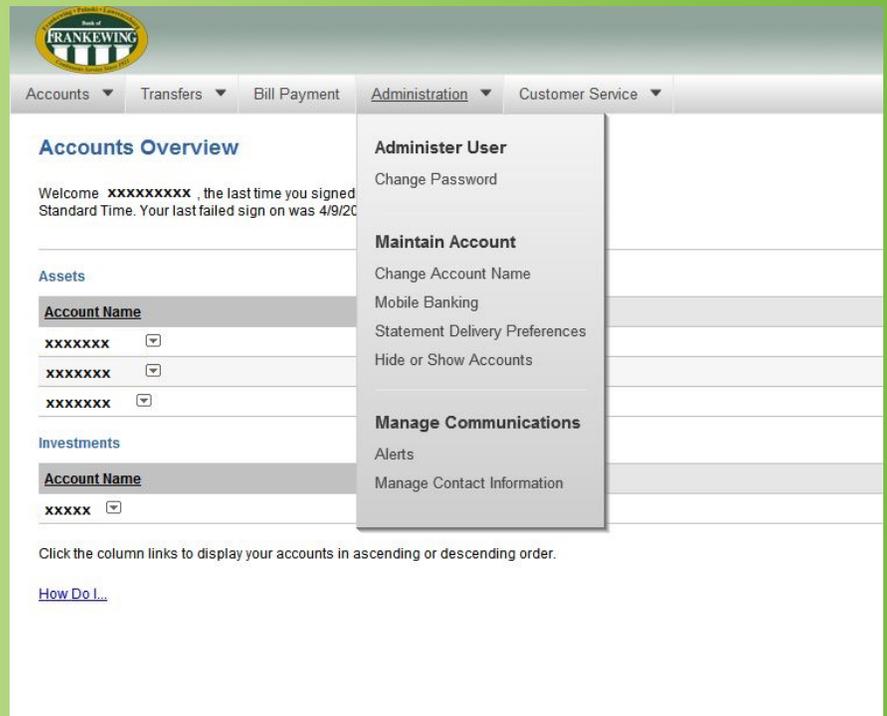


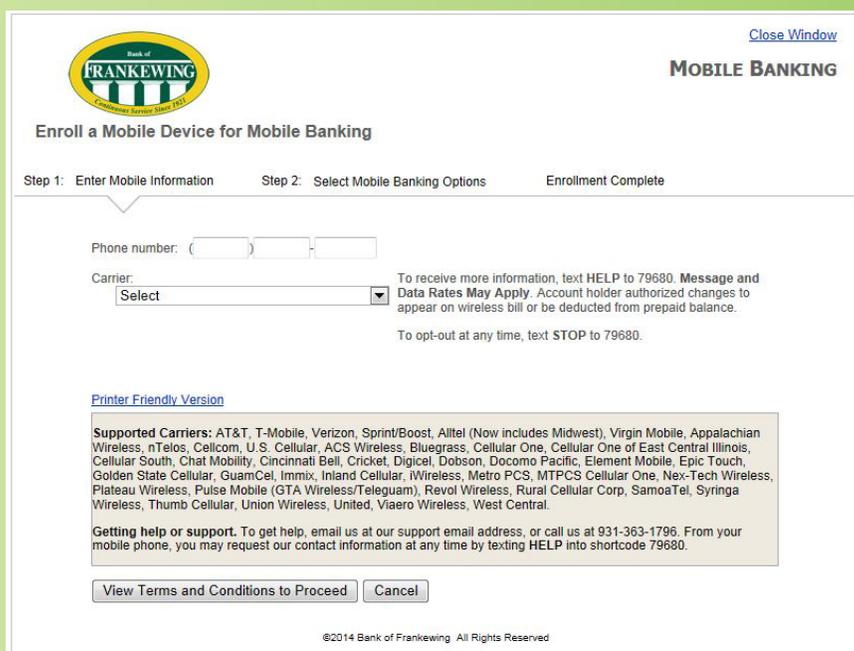
BANK OF FRANKEWING MOBILE BANKING SETUP

How do I sign up?

Step 1: To enroll in mobile banking you must first be enrolled in Online Banking. After you have enrolled in Online Banking, sign in to view your accounts. Once you have signed in, you will see a menu of options at the top of the page. Click on administration to see a drop-down list with more options, then click on Mobile Banking.



The screenshot shows the Bank of Frankewing online banking interface. At the top, there is a navigation bar with tabs for 'Accounts', 'Transfers', 'Bill Payment', 'Administration', and 'Customer Service'. The 'Administration' tab is selected, and a dropdown menu is open, listing options such as 'Administer User', 'Change Password', 'Maintain Account', 'Change Account Name', 'Mobile Banking', 'Statement Delivery Preferences', 'Hide or Show Accounts', 'Manage Communications', 'Alerts', and 'Manage Contact Information'. Below the navigation bar, the 'Accounts Overview' section is visible, showing a welcome message and a list of accounts with columns for 'Account Name' and 'Assets'. A 'How Do I...' link is also present at the bottom of the page.



The screenshot shows the Bank of Frankewing mobile banking enrollment form. The form is titled 'Enroll a Mobile Device for Mobile Banking' and includes a progress indicator with three steps: 'Step 1: Enter Mobile Information', 'Step 2: Select Mobile Banking Options', and 'Enrollment Complete'. The 'Carrier' field is currently selected, and a dropdown menu is open, showing a list of carriers. A 'Supported Carriers' list is provided, and there are buttons for 'View Terms and Conditions to Proceed' and 'Cancel'. The form also includes a 'Printer Friendly Version' link and a 'Close Window' link.

Supported Carriers: AT&T, T-Mobile, Verizon, Sprint/Boost, Alltel (Now includes Midwest), Virgin Mobile, Appalachian Wireless, nTelos, Cellcom, U.S. Cellular, ACS Wireless, Bluegrass, Cellular One, Cellular One of East Central Illinois, Cellular South, Chat Mobility, Cincinnati Bell, Cricket, Digicel, Dobson, Docomo Pacific, Element Mobile, Epic Touch, Golden State Cellular, GuamCel, Immix, Inland Cellular, iWireless, Metro PCS, MTPCS Cellular One, Nex-Tech Wireless, Plateau Wireless, Pulse Mobile (GTA Wireless/Teleguam), Revol Wireless, Rural Cellular Corp, SamoaTel, Syringa Wireless, Thumb Cellular, Union Wireless, United, Viaero Wireless, West Central.

Getting help or support. To get help, email us at our support email address, or call us at 931-363-1796. From your mobile phone, you may request our contact information at any time by texting HELP into shortcode 79680.

Step 2: A new window will open and you will be asked to enter the number of the mobile device you will be using. Enter your number and select your wireless carrier from the drop down list. Confirm that you have read the terms and conditions, then proceed.

[Close Window](#)

MOBILE BANKING

Enroll a Mobile Device for Mobile Banking

Step 1: Enter Mobile Information Step 2: Select Mobile Banking Options Enrollment Complete

Mobile Information [Change Mobile Information](#)

Phone number: xxxxxxxx
Carrier: xxxxxxxx

Mobile banking options

Text Banking
Use text messaging (SMS) to:

- Get account balances
- View recent transaction history
- Get Mobile Alerts

[Learn More About Text Banking](#)

Mobile Banking
Use a mobile web browser and/or downloadable application to:

- Get account balances
- View recent transaction history
- Transfer funds between accounts

[Learn More About Mobile Banking](#)

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Step 2: Now you will select the Mobile Banking option(s) that you would like to use. Simply check the services that you want and click continue.

Step 3: You will receive texts with instructions to confirm your mobile device. Follow the instructions to complete the registration process.

You are now able to check your account balances, make transfers or pay your bills from your mobile device!

[Close Window](#)

MOBILE BANKING

Enrollment Complete

You must use your mobile device to complete the activation process within 24 hours.

You have successfully enrolled **xxxxxxx** for Text Banking and Mobile Banking!

To start, you'll need to activate Text Banking and then Mobile Banking on your mobile device. Activation ensures a secure association with your device. It's easy, just follow these steps:

Mobile Information
Phone number: xxxxxxxx
Carrier: xxxxxxxx

Activation Information
Activation code: xxxxxx
Expires on: xxxxxxxx

If your activation code expires, visit <https://www.bankoffrankewing.com/> to get a new activation code.

Activation Instructions [Print Activation Instructions](#)

- 1 Get text banking message.**
 - If you are activating Text Banking, a text (SMS) message will be sent to: xxxxxxxx from 79680. 79680 is the SMS code for Bank of Frankewing.
 - If you have not received the message in 10 minutes, or if you are re-activating Text Banking on this phone, send us your activation code by SMS to 79680.
 - If xxxxxxxx is not your phone number, please go to <https://www.bankoffrankewing.com/> to edit or change your phone number.
- 2 Reply with activation code.**
 - To complete Text Banking activation, reply to this message with your Activation Code:xxxxxx Please be certain to only enter the 6 digit code in your reply.
 - Your activation code will expire Thu, Apr 10, 2014 10:00 AM CDT. If you try to activate after this time, you'll need to obtain another activation code from <https://www.bankoffrankewing.com/>.
- 3 Get Mobile Banking message.**
 - If you are activating Mobile Banking, you will receive a confirmation message containing a Mobile Banking link (URL).
 - If you have not received the message, you may also type the following URL directly in your mobile device browser: <https://m.mbanking-services.mobi/wap/home/064106775/en>.
- 4 Go to Mobile Banking URL.**
 - Select the link to launch your mobile device browser and follow the mobile web site instructions to enroll in Mobile Banking.
 - If you are re-activating Mobile Banking on this mobile device, you may also type the following URL directly in your mobile device browser: <https://m.mbanking-services.mobi/wap/home/064106775/en>.

[Return to the Mobile Banking Center](#)

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